

KPMG in collaboration with Microsoft and ServiceNow bring you a showcase of three innovative Digital Health Workforce Solutions

Workforce Management

Healthcare systems around the world are under threat. Despite the best efforts of healthcare leaders and workers alike, crises related to workforce shortages and staff burnout continue to wave through the healthcare sector.

To address these challenges the healthcare workforce of the future will consist of a more diverse array of roles and people will be trained differently. To support inclusive healthcare systems, organizations will become employee-centric, improving digital enablement to liberate health professionals from routine work, and supporting the workforce to build the skills they need for the future.



Speakers



**Michael Allen - Partner
KPMG UK**

UK Head of Health and Human Services & Global Head of Health and Care Workforce



**James McKee - Associate
Director KPMG UK**

KPMG's Healthcare Analytics team

Description

Join our very own healthcare workforce experts as they delve into KPMG's approach to tackling some of the greatest workforce management challenges encountered by healthcare leaders today. This illuminating presentation will spotlight three innovative solutions that have been developed to tackle issues ranging from reducing overpayments to forecasting future workforce needs.

Showcases:

- **Onboarding & Offboarding:** 90% of the work performed by HR is administrative and transactional in nature. Partly as result of this there are errors, delays and employees and managers report a poor user experience. KPMG's AI enabled HR solutions on the ServiceNow platform can transform the way these services are provided. Implementation involves close collaboration with HR and Technology teams, ServiceNow experts, and our own team.
- **Strategic workforce planner:** KPMG's award-winning Strategic Workforce Planning tool forecasts future workforce requirement, aides in care re-design, and empowers finance, operations and HR to make data driven decisions through the modelling of different scenarios of care that impact workforce requirement and cost.
- **Workforce AI impact assessment:** There is lots of excitement about the potential of AI in healthcare but where do you start. Let us share insights from our work with one of Europe's leading Teaching Hospitals